

CR-05 - Goals and Outcomes

Progress the jurisdiction has made in carrying out its strategic plan and its action plan. 91.520(a)

This could be an overview that includes major initiatives and highlights that were proposed and executed throughout the program year.

As detailed in the 2023-2027 Consolidated Plan and the 2024 AI, there are three major impediments that exist: Housing Affordability, Inadequate Fair Housing Education, and Limited Resources to assist underserved populations. Contributing factors associated with the listed impediments include: High development costs due to offsite infrastructure and access road development, restrictive zoning, lack of subsidies and incentives, lack of fair housing education for the general public and LEP population, lack of necessary tools and resources to access services, lack of services critical to citizens accessing affordable housing and poor literacy that limits clients in the ability to access valuable resources

To address the affordability of housing in Rio Rancho, the city has partnered with CC Housing Inc., Felician Villa CIS, LLLP, Felician Villa II CIC, LLLP and the New Mexico Department of Finance and Administration (DFA) in the construction of affordable, accessible, multi-family housing in Rio Rancho. The City of Rio Rancho entered into a grant agreement with DFA Emergency Rental Assistance Program 2 (ERAP2) for \$1,200,000.00 in funding to assist with the development of Felician Villa located at 1325 Stephanie Rd. SE in Rio Rancho. The scope of the project details construction of a Low-income Housing Tax Credit apartment complex with no less than twelve (12) units for households earning up to 50% or less of area median income. When completed, Felician Villa will offer a 132-unit complex that will include one hundred and eight (108) units with one bedroom, twenty-four units with two bedrooms, and zero (0) units with three bedrooms. As the growth of Rio Rancho continues, the availability of affordable housing is also increasing. Affordable housing is available at several locations throughout the city, including Felician Villa, La Plazuela de Sandoval, Enchanted Vista, Casa de Encantada, Arrowhead Ridge, and Sandoval Flats opening early in 2027.

The City of Rio Rancho is utilizing CDBG funds to improve public facilities, increase public services, and prevent homelessness. In PY24 five public facility projects were initiated with CDBG funding. An ADA-compliance project commenced on Safelight Blvd located in Northwest Rior Rancho; construction of the Safelight Blvd ADA Ramp Remediation Project is expected to be completed by end of September 2025. In addition to the Safelight Blvd. project, four other public facility improvement projects were initiated or completed in PY24. Construction of the Star Heights Skate Park located in the Star Heights neighborhood, was completed in May of 2025. Three other Facility Improvement projects utilizing CBG-CV funding were initiated in PY24 and will be completed early in PY25; those projects include the Public Accessibility Improvements, the Broadmoor Senior Center Outdoor Space, and the Star Heights Shade Structure. The Public Accessibility Improvement project will improve facilities throughout the city to make them more accessible for the disabled population of Rio Rancho, also providing touchless fixtures and

fountains that will decrease the spread of infectious disease and contagious illness. The Star Heights Shade Structure will provide a socially distanced area for activities, and is located in Star Heights, which has been determined to be a low-income area. The Broadmoor Senior Center Outdoor Space Project will provide a socially distanced gathering space for Senior Citizen activities. Programs facilitated by Sub-Recipients such as Haven House, Saint Felix Pantry, and Sandoval County Permanent Supportive Housing provided services and support to victims of domestic violence, low- income households in need of assistance with rent and utility payments, and people experiencing homelessness.

Comparison of the proposed versus actual outcomes for each outcome measure submitted with the consolidated plan and explain, if applicable, why progress was not made toward meeting goals and objectives. 91.520(g)

Categories, priority levels, funding sources and amounts, outcomes/objectives, goal outcome indicators, units of measure, targets, actual outcomes/outputs, and percentage completed for each of the grantee’s program year goals.

Goal	Category	Source / Amount	Indicator	Unit of Measure	Expected – Strategic Plan	Actual – Strategic Plan	Percent Complete	Expected – Program Year	Actual – Program Year	Percent Complete
Acquire, Construct or Rehab. Public Facilities	Non-Housing Community Development	CDBG: \$353500	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted						
Construct or Repair Public Infrastructure	Non-Housing Community Development		Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	3000	1000	33.33%	3330	1000	30.03%

Financial Assistance to Homebuyers	Affordable Housing		Direct Financial Assistance to Homebuyers	Households Assisted	15	0	0.00%			
Provide Administrative Structure	Planning and Administration	CDBG: \$50571	Other	Other	1	1	100.00%	1	1	100.00%
Provide Funding to Support Public Service Programs	Non-Housing Community Development	CDBG: \$66500	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	750	704	93.87%	250	493	197.20%
Provide Funding to Support Public Service Programs	Non-Housing Community Development	CDBG: \$66500	Public service activities for Low/Moderate Income Housing Benefit	Households Assisted	56	42	75.00%	47	42	89.36%
Provide Funding to Support Public Service Programs	Non-Housing Community Development	CDBG: \$66500	Homeless Person Overnight Shelter	Persons Assisted						
Rehabilitation of Existing Units	Affordable Housing		Homeowner Housing Rehabilitated	Household Housing Unit	30	16	53.33%	0	7	

Table 1 - Accomplishments – Program Year & Strategic Plan to Date

Assess how the jurisdiction’s use of funds, particularly CDBG, addresses the priorities and specific objectives identified in the plan, giving special attention to the highest priority activities identified.

In the 2023-2027 Consolidated Plan, the city prioritized the needs of Rio Rancho's low-income population through increased access to public services, improvements to public facilities, and increasing the affordability of housing, with an emphasis on public facility improvement. The City leveraged its own resources and funds provided by CDBG to increase services and to improve facilities for the at-risk population of Rio Rancho. As outlined in the 2023-2027 Consolidated Plan, several priority needs were identified: Housing Affordability, Public Infrastructure, Public Facility Reinvestment, and increasing the City’s capacity to provide Public Services.

There are five facility improvement projects funded by CDBG in PY24: Star Heights Skate Park, Safelight Blvd ADA Ramp Remediation, Public Facilities ADA Improvements, Star Heights Shade Structure, and Broadmoor Senior Center Outdoor Gathering Space Shade Structure. The Star Heights Skate Park was completed in May of 2025. The project included a complete renovation of the existing skate park including resurfacing and replacement of all ramps and equipment. The Safelight Blvd ADA Ramp Remediation Project will replace 10 ramps located on Safelight Blvd, making a safer environment for disabled pedestrians. Construction of the Safelight Blvd ADA Ramp Remediation Project will be completed in September 2025. There are three ongoing CDBG-CV projects. The Star Heights Shade Structure and the Broadmoor Senior Citizen Outdoor Gathering Space Shade Structure projects will provide socially distanced activity space at both facilities. The Public Facilities Improvement project will replace all fixtures in all public facilities located with ADA compliant touchless fixtures, towel dispensers, and fountains to avoid the spread of contagious illness.

The City utilized CDBG funds to accomplish public service objectives through programs facilitated by Haven House, Saint Felix Pantry, Habitat for Humanity and Sandoval County Permanent Supportive Housing (SCPSH). These organizations provide services and support to victims of domestic violence, low-income households, people experiencing homelessness, and those in need of critical home repairs. Haven House (Activity 266) assisted 251 clients in PY24, exceeding the service-goal stated in PY24 AAP by 1 client. Out of the 251 clients that Haven House assisted 100 beneficiaries with carryover funds from PY23 and 151 assisted with PY24 funding for a total of 251 persons assisted. Saint Felix Pantry was not funded in PY24, however, the pantry continued to assist those in need with funding that rolled over from PY23. The Pantry has experienced significant staff turnover and was not able to deplete PY23 funding. Saint Felix Pantry’s Homelessness Prevention (Activity 260) served a total of 242 beneficiaries in PY24. SCPSH continued to provide supportive housing services to the homeless, assisting 42 persons against a goal of 47. Participation in the SCPSH project remains static with little fluctuation. Affordable housing is a priority for the City of Rio Rancho. In PY23, the City allocated funds to Habitat for Humanity (Activity 258), who provided critical home repairs to low-income homeowners residing in Rio

Rancho. It was anticipated that Habitat for Humanity could assist 10 homeowners with the amount allocated in PY23. Although Habitat for Humanity did not reach the goal of 10 beneficiaries in PY23, they were able to roll the remaining PY23 funds into PY24 and assist an additional 7 beneficiaries, totaling 16 homes repaired over the two-year period, exceeding the goal of 10 by 7 homes repaired.

CR-10 - Racial and Ethnic composition of families assisted

Describe the families assisted (including the racial and ethnic status of families assisted).

91.520(a)

	CDBG
White	423
Black or African American	21
Asian	2
American Indian or American Native	41
Native Hawaiian or Other Pacific Islander	0
Total	487
Hispanic	289
Not Hispanic	198

Table 2 – Table of assistance to racial and ethnic populations by source of funds

Narrative

There were also 55 persons who identified as “Other” that are not included in the table above. The revised total is 542. Attempts were made in previous reporting years to include this category in the table, but those efforts were unsuccessful.

The total public service goal outlined in the PY24 AAP was 297 low-to-moderate-income (LMI) individuals served. 542 LMI individuals benefited from these activities, which far exceeded the PY24 AAP cumulative public service target. The increase in anticipated beneficiaries was because, although St. Felix Pantry and Habitat for Humanity were not funded in PY24, rollover funding from PY23 was used to benefit those in need in PY24.

CR-15 - Resources and Investments 91.520(a)

Identify the resources made available

Source of Funds	Source	Resources Made Available	Amount Expended During Program Year
CDBG	public - federal	470,571	795,004

Table 3 - Resources Made Available

Narrative

Amount expended in PY24 exceeded funding received as the city utilized funds that had rolled over from previous year's funding to complete projects.

Identify the geographic distribution and location of investments

Target Area	Planned Percentage of Allocation	Actual Percentage of Allocation	Narrative Description
Citywide	58	58	Quartile Method

Table 4 – Identify the geographic distribution and location of investments

Narrative

The public service activities funded through CDBG in PY24 were geographically spread throughout the City of Rio Rancho and benefited low-to-moderate-income (LMI) persons citywide. The public facility improvement project located at the Star Heights Recreation Center is located in Census Tract 107.12 Block Group 4 and is adjacent to Block Groups 2 and 3 which have been identified as low to moderate income areas. The combined LMI percentage for the project service area is 47.47% which exceeds the minimum LMI threshold of 44.12% per the quartile method. Forty-two percent of funding received in PY24 was used to complete this project.

HUD has designated Rio Rancho as an exception grantee. This designation allows the City to use the upper quartile percentage, as opposed to the 51% standard, to determine which areas within Rio Rancho qualify as low-to-moderate income with respect to area benefit activities. With the upper quartile exception, public facility improvement projects may now occur in areas of the City that have been designated as 44.12% or more LMI. This information will be leveraged in future CDBG-planning efforts, particularly in the 2023-2028 Con Plan.

Leveraging

Explain how federal funds leveraged additional resources (private, state and local funds), including a description of how matching requirements were satisfied, as well as how any publicly owned land or property located within the jurisdiction that were used to address the needs identified in the plan.

ADA Ramp Remediation is a top priority for the City of Rio Rancho. The City continues to make progress on their ADA Ramp Remediation Plan utilizing funds provided by the State of New Mexico Local Government Road Fund (NMLGRF) and CDBG. The City of Rio Rancho Public Works Department applies for CDBG to continue the remediation of ramps located throughout the city to bring them into compliance with ADA regulations. The city completes these projects by leveraging funds received by the NMLCRF, CDBG, and General Fund.

CR-20 - Affordable Housing 91.520(b)

Evaluation of the jurisdiction's progress in providing affordable housing, including the number and types of families served, the number of extremely low-income, low-income, moderate-income, and middle-income persons served.

	One-Year Goal	Actual
Number of Homeless households to be provided affordable housing units	0	0
Number of Non-Homeless households to be provided affordable housing units	0	0
Number of Special-Needs households to be provided affordable housing units	0	0
Total	0	0

Table 5 – Number of Households

	One-Year Goal	Actual
Number of households supported through Rental Assistance	47	42
Number of households supported through The Production of New Units	0	0
Number of households supported through Rehab of Existing Units	0	0

	One-Year Goal	Actual
Number of households supported through Acquisition of Existing Units	0	0
Total	47	42

Table 6 – Number of Households Supported

Discuss the difference between goals and outcomes and problems encountered in meeting these goals.

There were no goals established relative to Table 11. Table 12 indicates how many beneficiaries were assisted by Sandoval County Permanent Supportive Housing in PY24. The initial goal of 47 was based on information that was provided by HMIS to Sandoval County. The actual number of persons assisted as of June 30, 2025, is slightly lower than the goal of 47 due to beneficiaries graduating from the program and becoming self-sufficient.

Discuss how these outcomes will impact future annual action plans.

The City remains committed to supporting the efforts made by Sandoval County to provide a Continuum of Care for the homeless population within the community and will continue to fund this public service program. Goals are amended annually to reflect the actual number of participants in the program at the time of application for funding. There is very little fluctuation in the number of participants as beneficiary participation in the program is somewhat static based on availability of funding.

Include the number of extremely low-income, low-income, and moderate-income persons served by each activity where information on income by family size is required to determine the eligibility of the activity.

Number of Households Served	CDBG Actual	HOME Actual
Extremely Low-income	127	0
Low-income	122	0
Moderate-income	0	0
Total	249	0

Table 7 – Number of Households Served

Narrative Information

The City reports persons served as low income or extremely low income, based on gross annual income and household size. Those persons assisted by Saint Felix Homelessness Prevention and Habitat for Humanity Critical Home Repair are primarily extremely low and low income; no households assisted by Saint Felix or Habitat for Humanity were considered moderate income. The city concentrates its efforts

on all levels of the low-income population and will continue to do so in upcoming years. The city continues to make efforts to coordinate services provided by the city with those services that are offered by other governments and non-profit organizations to provide services to those in need.

CR-25 - Homeless and Other Special Needs 91.220(d, e); 91.320(d, e); 91.520(c)

Evaluate the jurisdiction's progress in meeting its specific objectives for reducing and ending homelessness through:

Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

Currently, there are no homeless shelters in the City of Rio Rancho or in Sandoval County. The City does support the Sandoval County Permanent Supportive Housing Program with CDBG funds to assist with providing staff to work with the homeless population in Rio Rancho. The program provides outreach assessment, community service linkages, home visits, housing assessments, intakes, leasing coordination, move-in inspections, and client advocacy. In addition to the assistance provided by Sandoval County Permanent Supportive Housing, City of Rio Rancho Police Department employs a Crisis Intervention Team (CIT) that works with and collaborates with UNM Behavioral Health Services to provide services to those individuals that come in contact with law enforcement officers. A commonality between homelessness and those suffering from mental health disorders exists. The goal and intent of the CIT program is to implement a crisis response program based on current best practice to assist law enforcement officers to improve encounters in a non-threatening manner, with individuals who may be experiencing a mental health crisis. Ideally, once officers and the behavioral responder (Clinician, Social Worker, Licensed Professional) encounter an individual(s) in crisis, they will be trained to de-escalate the situation and manage the behavioral health crisis. The behavioral responder would then complete a mental health assessment and triage to determine appropriate interventions, including linkages to follow-up care and case management. To reduce recidivism, the behavioral health professional will connect individuals with out-patient mental health services, substance abuse programs, social supports and other community-based programs depending on the needs of the individual.

Worst-case needs for low-income renter households and the disabled are addressed by other providers funded by CDBG. St. Felix Pantry Homelessness Prevention provides utility payment assistance as well as rental assistance for those low-income households that are delinquent with their utility bills or rent. Habitat for Humanity provides critical home repair for those homeowners residing in the City of Rio Rancho that are living in substandard housing in need of repair or require upgrades to improve the safety of residents, which would include installation of ramps, etc. for the disabled.

Addressing the emergency shelter and transitional housing needs of homeless persons

Sandoval County Permanent Supportive Housing (SCPSH) has implemented police force referrals for homeless persons. SCPSH staff have begun to work closely with police to identify chronically homeless persons throughout Rio Rancho through this referral service and provides resource information to persons who otherwise would not know this program existed.

Helping low-income individuals and families avoid becoming homeless, especially extremely

low-income individuals and families and those who are: likely to become homeless after being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); and, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs

Through the use of CDBG funding, Saint Felix Pantry, Inc. provides short-term utility, rent, and mortgage assistance to extremely low-income and low-income families to enable families to stay in their home with necessary resources to avoid shutoff, eviction, or foreclosure. Saint Felix Pantry also provides support with referrals to other agencies that can assist with housing, health, social services, employment, education, or youth needs. The City does not directly fund programs that aid individuals being discharged from publicly funded institutions and systems of care; however, there are services available in the City of Rio Rancho that address those issues. Tenderlove Albuquerque has a group home located in the City of Rio Rancho that provides housing, counseling, and social services to women who are being discharged from correctional institutions. The Arrowhead Apartment Complex provides housing, counseling, and social services to at risk and homeless youth in the community. The City strives to coordinate with County and State institutions in the provision of these services. The City does not have a specific discharge coordination policy currently.

Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again

The Sandoval County Permanent Supportive Housing Program assisted 42 persons (21 Households) located in Rio Rancho. All program participants are provided with permanent housing as well as comprehensive case management, service coordination and advocacy services. The client-centered, strength-based case management services focus on facilitating participants' abilities to retain stable housing and increase self-sufficiency by connecting participants to mainstream services/benefits for which they may be eligible and encourage participation in treatment services and activities such as secondary education, vocational rehabilitation and financial literacy training. Housing assistance is provided to participants to identify suitable housing units, establish relationships (act as a liaison with landlords), conduct periodic home safety inspections prior to move-in, and payment of move-in deposits and monthly rental assistance.

Services are provided to homeless persons, including chronically homeless individuals and families, families with children, veterans and their families and unaccompanied youth through a highly cooperative and collaborative network of service providers. Agencies provide essential services like food assistance, transportation access, and referrals to area (Albuquerque) shelters for homeless persons

include chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth. Agencies also provide rent assistance, utility assistance, and housing referrals for persons at risk of homelessness. The city supports increasing housing options and self-sufficiency for persons experiencing homelessness and near homeless by providing support for the following:

- Emergency housing and supportive services for homeless families and individuals.
- Developing transitional housing; and
- Preventing persons released from institutions from becoming homeless.

The City is not a recipient of ESG funds and does not belong to a Continuum of Care Program (CoC). The New Mexico Coalition to End Homelessness identifies the Albuquerque CoC and the New Mexico Balance of State CoC as the two CoCs operating within the State of New Mexico. Both CoCs have received funding from HUD, and both have conducted a point-in-time count to determine the homeless population. The City of Rio Rancho is in close proximity to the City of Albuquerque and is part of the Albuquerque Metropolitan Statistical Area (SA); however, it is not within the Albuquerque CoC boundaries.

Despite not receiving ESG program funds to create a Homeless Prevention Program targeted at chronically homeless individuals and families, families with children, veterans, and unaccompanied youth, which is eligible under the ESG program, the City uses CDBG funds to assist those persons that are at risk of becoming homeless. The City has funded outreach and case management activities through support of programs such as Sandoval County Permanent Supportive Housing. The City has also funded transitional housing services for the homeless and emergency services to the victims of domestic violence through Haven House.

CR-30 - Public Housing 91.220(h); 91.320(j)

Actions taken to address the needs of public housing

While the City of Rio Rancho does not have its own public housing authority, it does have a Memorandum of Understanding (MOU) with the County of Bernalillo, Santa Fe Civic Housing Authority, and the Albuquerque Housing Authority. Inquiries received by the City of Rio Rancho in person or by phone are referred to the above-mentioned housing authorities.

Actions taken to encourage public housing residents to become more involved in management and participate in homeownership

Prior to PY24, the city funded through CDBG, the Down Payment Assistance Program (DPA) assisting first time qualified homebuyers advance to homeownership. The program was designed to offset the costs of purchasing a home including closing costs and down payment assistance. Due to the increase in interest rates and the cost of purchasing a home, there has been very little interest or participation in the Down Payment Assistance Program. It is assumed that due to the costs associated with purchasing a home and qualifying for financing, those that qualify for financing are above the income guidelines to receive assistance from CDBG. The city last funded DPA in PY2019; the bulk of those funds appropriated in PY29 remained unspent in PY24. A substantial amendment was submitted, and the funds were reallocated to a current facility improvement project to avoid reversion of the funds to HUD.

Actions taken to provide assistance to troubled PHAs

At this time, none of the three housing authorities that the City has an outstanding MOU with have been deemed troubled. In the future, if one of the Public Housing Authorities becomes troubled, the City will rely more heavily on the alternate and the vouchers from the troubled authority will be referred to the other Public Housing Authority for administration.

CR-35 - Other Actions 91.220(j)-(k); 91.320(i)-(j)

Actions taken to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment. 91.220 (j); 91.320 (i)

City staff continue to review city ordinances, building codes, fees and charges, and land use controls. All changes must be reviewed and recommended by the Planning and Zoning Commission prior to any changes being presented to the Governing Body; the Governing Body must give final approval to any changes or new ordinances. In the 2018-2022 Consolidated Plan and 2017 AFFH Plan, the City has committed to develop and present to the Governing Body for approval, a Fair Housing Ordinance that addresses and enforces anti-discrimination within the City of Rio Rancho. Furthermore, the City has committed to consider changes to the existing Planning and Zoning Ordinances to designate areas in the Master Plan that would accommodate higher density housing.

To address affordable housing in Rio Rancho, the city commissioned an Affordable Housing Study in response to a wave of Zone Map Amendment (ZMA) applications for projects that wanted to look at using Low-Income Housing Tax Credits (LIHTCs): LIHTCs are targeted to affordable housing developments. The Affordable Housing Plan and Ordinance was presented to Council for approval during the council meeting held on December 14, 2023. The ordinance addresses previously restrictive policies that did not encourage the development of affordable housing in the City of Rio Rancho and guarantees long-term affordable housing for the low-income population residing in Rio Rancho. Over the last two years, there have been three separate affordable and accessible multi-family housing developments opened in the City of Rio Rancho resulting in an additional 544 affordable housing units. There are also two new affordable housing developments that will be open for occupancy early in PY25 and PY26, specifically Felician Villa and Sandoval Flats.

Actions taken to address obstacles to meeting underserved needs. 91.220(k); 91.320(j)

The city strives to encourage Citizen Participation throughout the CDBG funding process. Limited funding continues to be a major barrier in providing necessary assistance to all low-income persons in need. Due to limited funding, the City has not always been able to fund the full amount requested by CDBG applicants. However, with the funding that is awarded through CDBG, we have been able to address some needs established for victims of domestic violence, homeless persons, disabled persons, and the overall low-income population of Rio Rancho.

Actions taken to reduce lead-based paint hazards. 91.220(k); 91.320(j)

The majority of housing inventory located within the City of Rio Rancho was built after 1978. In the event there is evidence of lead-based paint, all regulatory procedures will be followed. The city will continue to implement countermeasures to minimize exposure of lead-based paint hazards found in

existing housing built prior to 1978. The City provides lead-based paint disclosure for participants utilizing down-payment assistance with CDBG funds to educate residents on the hazards of lead-based paint and protecting children. According to the 2021 Census ACS estimates, a total of 6,298 homes (6%) of the City's housing stock was built prior to 1978 that may have the potential to contain lead-based paint.

Actions taken to reduce the number of poverty-level families. 91.220(k); 91.320(j)

The City of Rio Rancho works toward reducing the number of poverty-level families through internal resource allocation, and by partnering with local and regional entities to help grow the local economy and provide employment opportunities for Rio Rancho residents. This includes the Sandoval Economic Alliance, the Rio Rancho Regional Chamber of Commerce, New Mexico Department of Workforce Solutions, among others. These entities focus on new business formation, economic resiliency, expansion of existing enterprises, and attracting new businesses.

The core premise of the anti-poverty strategy is that employment is the vehicle through which those who are impoverished can best achieve the goal of self-sufficiency. The most efficient method for reaching this goal is for the city to strive for an economic climate that leads to the availability of a wide range of possible jobs available for these individuals.

Sandoval County has an economic mix that includes manufacturing, customer service centers, healthcare, education, retail and tourism. Sandoval County is located within the Albuquerque Metropolitan Statistical Area – which consists of Rio Rancho, Bernalillo and Corrales. Rio Rancho is the 3rd largest New Mexico city with a population of more than 114,000, making it one of the fastest growing cities within the region. The Rio Rancho Regional Chamber partners with Sandoval Economic Alliance to deliver economic development programs.

The City's anti-poverty strategies were derived from the need to increase economic development activities in the jurisdiction which included: creating jobs, retaining jobs, enhancing the tax base, improving residents' quality of life, and providing additional economic options for residents.

Actions taken to develop institutional structure. 91.220(k); 91.320(j)

The City of Rio Rancho continues to use the General Fund to help support the staffing of the CDBG Program by providing management and oversight of the program, and by providing accounting and budget services. Other City departments, including Development Services and the GIS Division of the Public Works Department, assist with the preparation of maps for the Annual Action Plans, the Consolidated Annual Performance and Evaluation Report (CAPER) As well as the Five-Year Consolidated Plan.

The city has adopted the Infrastructure Capital Improvement Plan (ICIP) for Fiscal Years 2021– 2026. This ICIP plan reflects the collective efforts of several City departments and various levels of management

and staff and is intended to be a planning document and financial management tool that projects the capital needs and priorities of the City while identifying future financing requirements over the planning period. The ICIP is reviewed and updated each fiscal year.

The city continues to seek training through HUD-offered webinars, participation in the National Community Development Association Region VI conferences, and other trainings that will assist the CDBG staff in managing the program effectively and efficiently.

Projects funded with CDBG funds meet the national objectives and every effort is made to verify activities are eligible, which include public facilities and improvements, housing or public services. Public service costs were reviewed to ensure they did not exceed the 15% cap.

Actions taken to enhance coordination between public and private housing and social service agencies. 91.220(k); 91.320(j)

The City of Rio Rancho believes that by supporting the following organizations, it has assisted its low-to-moderate income citizens by providing them with the ability to secure food, services for the disabled, and shelter to those in need.

- Haven House, Inc. provided emergency shelter and assistance to victims of domestic violence and their families.
- St. Felix Pantry, Inc. provided food support to low-to-moderate income persons. St. Felix Pantry also offers assistance for past due rent/mortgage and utility payments to prevent homelessness.
- Sandoval County Permanent Supportive Housing Program provided outreach, comprehensive case management, and therapeutic support to eligible program participants and immediate family members residing in Rio Rancho.

Identify actions taken to overcome the effects of any impediments identified in the jurisdictions analysis of impediments to fair housing choice. 91.520(a)

According to the 2024 Analysis of Impediments to Fair Housing Choice, the impediments that continue to exist in Rio Rancho are related to a lack of Housing Affordability, Inadequate Fair Housing Education and Awareness in Community, and Limited Resources to Assist Underserved Populations. These impediments were echoed in the Affordable Housing Study Steering Committee meetings and are identified in the Affordable Housing Analysis Plan that was adopted by the Governing Body in PY23. Through the development and approval of the Affordable Housing Analysis Plan the City was able to draft and approve the Affordable Housing Ordinance on December 14, 2023.

The city provides Fair Housing information through the City of Rio Rancho website for citizens of the community and City of Rio Rancho staff. Most calls received by the city concerning Fair Housing are

related to Landlord/Tenant issues. Based on the number of calls received it is evident that the public is accessing the information provided on the website. Any calls received that are determined to be valid Fair Housing discrimination calls are then referred to HUD.

CR-40 - Monitoring 91.220 and 91.230

Describe the standards and procedures used to monitor activities carried out in furtherance of the plan and used to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements

The city will conduct annual subrecipient monitoring and site visits during the program year. CDBG activities are monitored according to program requirements. Subrecipients and contractors are required to submit periodic progress, personnel policies and procedures, conflict of interest certification, beneficiary income qualification documents and financial reports and submit quarterly benefit data reports. Staff maintain regular telephone and email contact with subrecipients and contractors.

Subrecipients will be notified in writing of deficiencies identified during monitoring with a request from the city to respond with corrective actions within 30 days from the notice of deficiency. Depending on the severity of the deficiency, the city may suspend Subrecipient expenditure requests and the Subrecipient will be held responsible for reimbursing the City's CDBG program for any ineligible CDBG expenses.

Citizen Participation Plan 91.105(d); 91.115(d)

Describe the efforts to provide citizens with reasonable notice and an opportunity to comment on performance reports.

The draft and final CAPER can be provided in alternative formats (I.e. Braille, large print) and translated to Spanish upon request. The city posted a notice in English and Spanish in the Albuquerque Journal on Thursday, September 11, 2025, noticing a public comment period of 15 days. The review period is designed to receive comments on the performance report that is to be submitted to HUD before its submission. The public comment period began on Thursday, September 11, 2025, and will end on Friday, September 26, 2025. The report will be submitted to HUD no later than September 30, 2025, and will include all public comments received, if any, and their respective responses.

CR-45 - CDBG 91.520(c)

Specify the nature of, and reasons for, any changes in the jurisdiction's program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.

The City of Rio Rancho has not changed program objectives that were established in the Con Plan and Action Plan.

Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI)

grants?

No

[BEDI grantees] Describe accomplishments and program outcomes during the last year.

CR-45 - CDBG 91.520(c)

Specify the nature of, and reasons for, any changes in the jurisdiction's program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.

The City of Rio Rancho has not changed program objectives that were established in the Con Plan and Action Plan.

Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants?

No

[BEDI grantees] Describe accomplishments and program outcomes during the last year.

CR-58 – Section 3

Identify the number of individuals assisted and the types of assistance provided

Total Labor Hours	CDBG	HOME	ESG	HOPWA	HTF
Total Number of Activities	0	0	0	0	0
Total Labor Hours	0				
Total Section 3 Worker Hours	0				
Total Targeted Section 3 Worker Hours	0				

Table 8 – Total Labor Hours

Qualitative Efforts - Number of Activities by Program	CDBG	HOME	ESG	HOPWA	HTF
Outreach efforts to generate job applicants who are Public Housing Targeted Workers	0				
Outreach efforts to generate job applicants who are Other Funding Targeted Workers.	0				
Direct, on-the job training (including apprenticeships).	0				
Indirect training such as arranging for, contracting for, or paying tuition for, off-site training.	0				
Technical assistance to help Section 3 workers compete for jobs (e.g., resume assistance, coaching).	0				
Outreach efforts to identify and secure bids from Section 3 business concerns.	0				
Technical assistance to help Section 3 business concerns understand and bid on contracts.	0				
Division of contracts into smaller jobs to facilitate participation by Section 3 business concerns.	0				
Provided or connected residents with assistance in seeking employment including: drafting resumes, preparing for interviews, finding job opportunities, connecting residents to job placement services.	0				
Held one or more job fairs.	0				
Provided or connected residents with supportive services that can provide direct services or referrals.	0				
Provided or connected residents with supportive services that provide one or more of the following: work readiness health screenings, interview clothing, uniforms, test fees, transportation.	0				
Assisted residents with finding child care.	0				
Assisted residents to apply for, or attend community college or a four year educational institution.	0				
Assisted residents to apply for, or attend vocational/technical training.	0				
Assisted residents to obtain financial literacy training and/or coaching.	0				
Bonding assistance, guaranties, or other efforts to support viable bids from Section 3 business concerns.	0				
Provided or connected residents with training on computer use or online technologies.	0				
Promoting the use of a business registry designed to create opportunities for disadvantaged and small businesses.	0				
Outreach, engagement, or referrals with the state one-stop system, as designed in Section 121(e)(2) of the Workforce Innovation and Opportunity Act.	0				

Other.	0				
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Table 9 – Qualitative Efforts - Number of Activities by Program

Narrative

Not Applicable